Rotherham Health Select Committee

17 April 2014

'Quality Matters'

Introduction

- What is a Quality Report?

- 2013/14 Quality Performance

- Review of Quality Markers 2013/14

- Process for 2014

- Quality priority for 2014/15

- Francis Declaration

- National, public health and local priorities 2014/15

- Next Steps

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What is a Quality Report?

- Coalition Government White Papers set out the vision of putting Quality at the heart of everything the NHS does

- Key component of the Quality Framework is the continuing requirement for all providers of NHS Services to publish Quality Accounts

- This is our opportunity to enable the OSC to review and supply a statement as to whether "the report is a fair reflection" of RDaSH services

- 2013/14 is the sixth Quality Report produced by RDaSH

2013/14 Quality Performance

- **Care Quality Commission (CQC)**

  - **Registered with no conditions**

- **CQC Inspections**

  - **11 inspections of Trust services**

  - **3 of Learning Disability Services in Rotherham**

  - **1 Trustwide inspection**

- **Compliant with essential standards of quality and safety reviewed**

- **CQC Mental Health Act Monitoring visits**

  - **18 monitoring visits of Trust mental health inpatient services**

  - **7 monitoring visits of Rotherham mental health inpatient services**

- **Compliant with some minor improvement actions**

2013/14 Quality Performance

- ## Commissioner led quality visits

  - **Adult Mental Health Community Services**

  - **Positive feedback**

- ## Quality Improvement Initiatives

  - **Child and Adolescent Mental Health Services**

  - **Trust Quality Improvement Team**

- ## Commissioning for Quality Indicators (CQUIN)

  - **Patient Safety i.e. Safeguarding, Patient Safety Thermometer**

  - **Clinical Effectiveness i.e. Outcome Measures, Transitions**

  - **Patient Experience i.e Patient/Carer Survey**

Review of Quality Markers 2013/14

Three domains of Quality:

- Patient Safety

- Clinical Effectiveness

- Patient Experience

plus

- Our people / staff

Examples of quality improvement work

Patient Experience	Patient Safety	Clinical Effectiveness
Respecting, involving and empowering patients	Changes in practice through lessons learned	Access to supervision
Improving care through patient feedback	Environmental safety/accessibility	Implementing evidence based practice
Patient involvement in service development	Personalised care planning	Staff engagement in clinical effectiveness activity
Improving access	Records management	Development of care pathways
Making service/treatment information available	Safeguarding	Development of outcome measures

Process for 2014

- Consultation with HSC – presentation/draft Quality Report for comment

- Engagement with Trust Council of Governors – regular agenda item/draft Quality Report for comment

- Draft Quality Report to Trust Clinical Governance Group and Board of Directors

Quality priority for 2014/15

CLINICAL LEADERSHIP

Developed by:

- Board of Directors

- Council of Governors

- Business Divisions

Francis Declaration

- Trust Francis Declaration jointly signed off by Board of Directors and Council of Governors in December 2013

- Four Francis priorities for 2014:

  - Culture

  - Engagement

  - Non professionally qualified staff

  - Whistleblowing

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National and Public Health Priorities 2014/15

- Tier 4 CAMHS
- 7 Day Working
- Better Care Fund
- Closing the Gap

Public Health

- Provision of Substance Misuse services and possible retendering of services

Local Commissioning Priorities 2014/15

- Consideration of investment in priority areas following the outcomes of the reviews

- A review of mental health and learning disability services

- A review of the Learning Disabilities Assessment and Treatment Unit and community services

- Development of a comprehensive CAMHS strategy

- Development of care pathways and packages (Mental Health Payment and Pricing Systems)

Next Steps

- Receive HSC comments for inclusion in the Quality Report – May 2014

- Report to Board of Directors – 24 April 2014

- Report to Council of Governors – 16 May 2014

- Report to Monitor – 30 May 2014

- Review by Audit Commission – April/May 2014

Thank you

Any questions